

BERNINA® artista Designer Version 4

Short Description:	1
Information.....	1
Error Message:	1
Information:.....	1
Cause:	1
Step 1: AKSUSB.SYS File Download:	1
Step 2: HASPUserSetup.zip File Download:	2
Step 3: HDD32.zip File Download:	2
Step 4: Software Startup.....	2
Procedure in Case of Problems:	2

Short Description:

Download and installation instructions for eliminating the error message 'AKSUSB.SYS file could not be found', which may appear when installing the USB dongle.

Information:

File name	File size	Contents
AKSUSB.SYS	19 KB	
HASPUserSetup.zip	2079 KB	HASPUserSetup.exe HASPUserSetup_readme.txt
HDD32.zip	4235 KB	HDD32.exe HDD32_readme.txt

Error Message:

'AKSUSB.SYS file not found'.

Information:

After installation of your BERNINA artista Designer Software Version 4, the computer requires a reboot. After the computer is started up, you are prompted to insert the dongle (security key) in a **USB port**. During installation of the dongle driver, the error message 'AKSUSB.SYS file not found' may appear.

Cause:

The file 'AKSUSB.SYS' could be found neither on your system nor on the BERNINA artista Designer Installation CD-ROM.

Step 1: AKSUSB.SYS File Download:

1. **Right-click your mouse** on the **AKSUSB.SYS** link.
2. Now **left-click** on **Save target as...** and select the path **C:\Windows\system32** on your computer.
3. Download the file into this path, and when installing the dongle, refer to this path or this file.

Once the system has successfully recognised the **AKSUSB.SYS** file, it continues with the installation. When the message '**Dongle has been installed successfully**' is displayed, the first step has been successfully concluded.

Step 2: HASPUserSetup.zip File Download:

1. Set up a directory called **Download** on your computer's C: drive.
2. Under the **C:\Download** directory, set up a folder called **Temp**.
3. **Right-click your mouse** on the **HASPUserSetup.zip** link.
4. Next, **left-click** on **Save target as...** and select the local path **C:\Download** on your computer.
5. Download the file **HASPUserSetup.zip** into the previously-set-up directory.
6. Right-click on the file **HASPUserSetup.zip**, and then on **Extract all....**
7. Unzip the file into the temporary directory **C:\Download\TEMP**.
8. Start the installation with the **HASPUserSetup.exe** file from this directory.

Step 3: HDD32.zip File Download:

1. **Right-click your mouse** on the **HDD32.zip** link.
2. Next, **left-click** on **Save target as...** and select the local path **C:\Download** on your computer.
3. Download the file **HDD32.zip** into the **C:\Download** directory.
4. Right-click on the file **HDD32.zip**, and then on **Extract all....**
5. Unzip the files into the temporary directory **C:\Download\TEMP**.
6. Start the installation with the **HDD32.exe** file from this directory.

Step 4: Software Startup:

Start up your BERNINA artista Designer Software via the **BERNINA artista** Icon on your desktop.

Procedure in Case of Problems:

Should error messages appear when the above files are run or should the BERNINA artista Designer Software Version 4 not now start up without errors, please contact your dealer so that s/he can assist you further, or so that further action may be initiated.

You'll find the contact address on this homepage, or at www.bernina.com.